



## Profile of the Berghof Group !

### Our Vision

We develop tailor-made services and products of the highest standards for select branches of industry. With more than 40 years of experience, the Berghof Group is positioned in the market as an effective partner for innovative technical solutions with a personal touch. Founded in 1966, this family-run business relies on a broad spectrum of skills to create new synergies for resolving your specific challenges in the best possible way.

### Our Focus

Our primary focus is to ensure long-term success for our customers. To realize this, all Berghof activities concentrate on what our customers want. Beyond technology, products and services, our business strategy is to identify needs and implement optimal solutions by working in close cooperation with you.

### Our Uniqueness

As a customer-oriented company, at the Berghof Group our top priority is to offer unique technological propositions and specific customized solutions. In today's markets, only innovative products and services give the added value that customers need to succeed. Our aim is to produce the greatest benefits for you and your business — no matter if this lies in technology or results from the application.

### The Service You Get

The Plus Potential for our customers is in the 'personalized technology' that all Berghof services provide. The key to this is our on-going consultation with customers on applications technology and the service we offer in our role as partners. Often working on site at customer premises, Berghof team members give sustained personal attention to meeting your requirements, facing your challenges and optimising workable solutions until full satisfaction is guaranteed.

### Our Values

#### Integrity

We pride ourselves on being a trustworthy and reliable business partner in all our dealings — with our customers, suppliers and employees alike. As a privately held company, we are financially independent from any outside influences that might impact on the quality of our services and products. We are convinced that the integrity of our work is safeguarded by taking a future oriented approach to generating sustainable profits in harmony with the interests of society, justice and the law.

#### Honesty

Good business relationships depend on creating authentic partnerships. We know that building these relationships means we must be open, objective and fair in dealing with our business partners and with one another. And we are. We stand by our word. We only promise what we can deliver.

#### Competence

Our work force is the core of our business. We recognize that sustained success — for both our customers and ourselves — demands constant attention to growing and developing our competencies through advanced training. This way, we get what we value most. A motivated team of highly qualified professionals. In our view, this is the best way to ensure your satisfaction.

#### Innovation

In the long run, the Berghof Group can only be successful if we produce our own tailor-made ideas and solutions for you. In today's dynamic and competitive market environment, innovation is crucial to offer unique selling propositions with a high benefit to customers. Achieving this means we must invest in our own personal creativity and be open to change. That way, we know we can deliver the maximum to our customers.